



Appendix G

Service Provider Questionnaire



2006-07 YOUTH MASTER PLAN UPDATE
SERVICE PROVIDER QUESTIONNAIRE

2006-2007 Youth Master Plan Update

www.ympupdate.com

(909) 399-5496

Claremont Unified School District
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(909) 398-0609 ext. 70101



City of Claremont
207 Harvard Avenue
Claremont, CA 91711
(909) 399-5446

May 21, 2007

Dear Service Provider,

You are one of approximately forty local agencies we are asking to complete a questionnaire designed to learn how your agency addresses the goals of the Youth Master Plan (YMP). The 2006-07 Update of the Youth Master Plan is underway. We hope your organization will contribute by providing input on the mission of your agency and how your services match the eleven goals of the 2006-07 YMP Update. By participating in the process, our goal as a Steering Committee is to improve and nurture coordination of service providers in achieving greater quality of life outcomes for Claremont's youth and families. A response form is attached and we would appreciate your feedback on or before June 5, 2007.

The purpose of this data gathering is to survey the efforts of service providers with the goal of creating and implementing relevant initiatives to monitor the plan community-wide. The YMP Evaluation Task group will carry out this assignment and will report the findings at their June 11th Steering Committee Meeting at the Alexander Hughes Community Center at 7 pm (1700 Danbury Road). The Steering Committee will use stakeholder feedback to develop the recommendations for community-wide initiatives. The completed update is expected to be adopted at a joint City and Board of Education meeting on July 30.

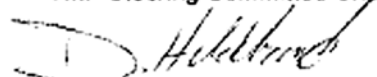
Many agencies committed to the YMP and quality of life in Claremont are working together to create change community-wide through initiatives that go beyond the capacity of just one program or service provider to implement, and we look forward to creating a partnership with you to achieve the goals of the YMP.

If you have any questions regarding this data gathering effort, please contact Mercy Santoro at msantoro@ci.claremont.ca.us or (909) 399-5496. To submit your responses electronically, please visit the Steering Committee section of the YMP website at www.ympupdate.com. Thank you for your assistance and response before June 5th.

Sincerely,


Butch Henderson
YMP Steering Committee Chair


Bonnie Busenberg
YMP Evaluation Task Group Co-Chair


Dior Hildebrand
YMP Evaluation Task Group Co-Chair

ATTACHED: SERVICE PROVIDER QUESTIONNAIRE



Service Provider Questionnaire

You are one of approximately forty local agencies we are asking to complete a questionnaire designed to learn how your agency addresses the goals of the Youth Master Plan (YMP). The 2006-07 update of the YMP is underway. We hope your organization will contribute by providing input on the mission of your agency and how your services match the eleven goals of the 2006-07 YMP Update. By participating in the process, our purpose as a Steering Committee is to improve and nurture coordination of service providers in achieving greater quality of life outcomes for Claremont's youth and families.

If your agency wishes to participate in the YMP Update, please respond on or before **June 5, 2007** and for any questions, please contact Mercy Santoro, Human Services Deputy Director at:

msantoro@ci.claremont.ca.us
phone (909) 399-5496, fax (909) 625-3184
1700 Danbury Road
Claremont, CA 91711

To find more information about Claremont's YMP Update process and/or to submit your responses electronically, please visit the Steering Committee section of the YMP website at www.ympupdate.com.

Name of Service Provider: _____

Name & Title of Person Filling Out this Survey: _____

Address: _____

Phone Number: _____ Fax Number: _____

Email Address _____

In Operation Since: _____

Does your agency wish to participate in
Claremont's Youth Master Plan Update:

Yes No

If so, please continue with the questionnaire. If you are unable to participate, please also share this information.

continued >>

The following are the YMP's updated goals for youth and families. Please respond to the questions keeping these goals in mind. Please check the goals that apply to your agencies mission.

MOBILIZE THE COMMUNITY

- 1. GET THE WHOLE COMMUNITY INVOLVED**
Every person, business, organization, and agency has a role to play.
- 2. INCLUDE AND RECOGNIZE YOUTH**
Treat youth with respect, give them opportunities to contribute and recognize them for positive actions.
- 3. VALUE DIVERSITY**
Foster an inclusive community.
- 4. PROVIDE GOOD INFORMATION ABOUT OPPORTUNITIES FOR YOUTH**
Information should be easily accessible.

ENABLE A COORDINATED SYSTEM OF SUPPORT AND ACTIVITIES

These five goals seek to implement the kind of service system embodied in the vision and guiding principles

- 5. PROVIDE MEANINGFUL ACTIVITIES FOR YOUTH WHEN THEY ARE NOT IN SCHOOL**
Activities and outlets are the highest priority for school-age children.
- 6. ENSURE THAT YOUTH HAVE ACCESS TO PHYSICAL HEALTH CARE**
Ill children cannot learn.
- 7. ENSURE THAT YOUTH HAVE ACCESS TO MENTAL HEALTH CARE**
Distressed children cannot thrive.
- 8. PROVIDE A SAFE AND SECURE ENVIRONMENT**
Safe neighborhoods are essential to a healthy community.
- 9. SUPPORT FAMILIES AND EDUCATE ADULTS WHO DEAL WITH YOUTH**
Families need community support programs and policies and children don't come with an instruction manual.

COORDINATE, SUPPORT AND MONITOR IMPLEMENTATION

- 10. COORDINATE EFFORTS TO REACH THESE GOALS**
Coordinate and monitor the implementation of the Youth Master Plan.
- 11. PROVIDE DETAILED ANNUAL REPORT AND REGULARLY UPDATE THE YOUTH MASTER PLAN**

continued >>

1. What is your organization's mission?

2. Please share the services you provide that address the goals of the YMP as well as your agencies mission.

3. What method do you use to track the outcomes of your services for Claremont residents?
Can this data be provided to Claremont as part of our community-wide YMP annual report?

4. In order of priority, what are the top three issues that you think the youth (birth through teens) of Claremont face as it relates to the services your agency provides?

5. In order of priority, what are the top three issues that families face in Claremont as it relates to the services your agency provides?

6. How well do you think the City and School District work together with the non-profit community?
Please check the box that most closely represents your perspective.

About right

Should be stronger

Too much cooperation

Please share any additional comments.

7. What additional programs, services and/or activities are needed in the community to support youth and families? Please share any possible opportunities for collaboration in delivering these services your agency might be interested in becoming involved in.

Thank you for your valuable input.

You will receive a report in June on all the data collected by various service providers and your agency will be acknowledged in Claremont's YMP Update as a community partner.



Bibliography

