



Appendix D

Case Study Interview Questions

Introduction Format & Interview Questions

GOAL ONE –

Business Owners/Service Club Leaders, Colleges and Chamber President

The Youth Master Plan (YMP) Steering Committee has requested to interview you both on Goal 1 of the YMP that specifies: “Get Everyone Involved.” Steering Committee Member Dior Hildebrand will be interviewing a Business Owner/Rotarian (Mr. Randy Prout), the Chamber President (Dennis Smith), Former City/CUSD Leader and Kiwanian (Paul Held) and representative from the Colleges (Barbara Jefferson). It is our hope that interviews will take place in separate groups of two and will be built into a case study that threads multiple perspectives on what this goal means to the Claremont Community. Interviewees were selected based on their ability to represent multiple perspectives in identifying the strengths of the community as a result of the YMP and areas where more growth and partnerships are needed.

Your collective insights on how to get everyone involved in the YMP will help provide important input and direction for the Update. Ms. Hildebrand will put forward the following questions for your consideration, should you agree to the interview, but please feel free to add additional insights you regard as important to the sustainability and implementation of the update:

- General description of your role as a community leader and how long you’ve been involved in public service
- Your insights on the joint partnership (City, School and Community non-profits) and why it is important to Claremont, how might it be improved
- How aware of the YMP is the business community, service clubs, colleges and non-profit agencies
- How might the coordination of information for services and programs happening throughout Claremont be made more accessible to youth and families and even business owners, the colleges, service clubs and non-profits
- What do they believe to be issues/strengths in the community as a result of the 1995 YMP as it relates to the business, service clubs, colleges and non-profits
- How can businesses, service clubs, the colleges, residents and non-profits be more involved in supporting the overall goals of the YMP
- What type of constructive feedback might you provide for ensuring everyone is aware of what is going on in Claremont as it relates to youth and families

GOAL TWO

Council Member & Board of Education President

The Youth Master Plan (YMP) Steering Committee has requested to interview you both on Goal 2 of the YMP that specifies: “Include and Recognize Youth.” Steering Committee Member Dior Hildebrand will be interviewing both of you separately to get the perspective of the two governing bodies in including youth in local governance. Youth from the Teen Committee and Associated student body will also be interviewed separately on this case study to provide a diversified perspective.

Your collective insights on how to include and recognize youth in Claremont will help provide important input and direction for the Update. Ms. Hildebrand will put forward the following questions for your consideration, should you agree to the interview, but please feel free to add additional insights you regard as important to the sustainability and implementation of the update:

- General description of your role as a community leader and how long you’ve been involved in public service
- Your insights on the joint partnership (City, School and Community non-profits) and why it is important to Claremont
- How aware are the various City/School governing structures of the YMP in their decision making (committee, advisory boards, commissions, task groups, etc)
- Provide insights on how youth are included in decision making and guiding public policy 284
- What do you believe to be issues/strengths in the community as a result of the 1995 YMP related to youth involvement
- How can voter registration among 18-25 years be improved
- What type of constructive feedback might you provide for ensuring youth are included and recognized in Claremont presently
- What direction do you wish to provide for future leaders in carrying out this YMP goal

GOAL TWO

Teen Leaders

The Youth Master Plan (YMP) Steering Committee has requested to interview you all on Goal 2 of the YMP that specifies: “Include and Recognize Youth.” Steering Committee Member Dior Hildebrand will be interviewing you all together to get the perspective of the two youth governing bodies in including youth in local governance. Council Member Taylor and Board Member Presecan will also be interviewed on this goal. Your collective insights on how to include and recognize youth in Claremont will help provide important input and direction for the Update. Ms. Hildebrand will put forward the following questions for your consideration, should you agree to the interview, but please feel free to add additional insights you regard as important to the sustainability and implementation of the update:

- General description of your role as a community leader and how long you’ve been involved in public service
- Your insights on the joint partnership (City, School and Community non-profits) and why it is important to Claremont youth and families
- How aware are the various City/School governing structures of including the youth voice in their decision making (committee, advisory boards, commissions, task groups, etc)
- Provide insights on how youth are included in decision making and guiding public policy
- What do you believe to be issues/strengths in the community as a result of the 1995 YMP related to youth involvement
- How can voter registration among 18-25 years be improved
- What type of constructive feedback might you provide for ensuring youth are included and recognized in Claremont presently
- What direction do you wish to provide for future leaders in carrying out this YMP goal

GOAL EIGHT

Chief of Police

The Youth Master Plan (YMP) Steering Committee has requested to interview you and a resident on Goal 8 of the YMP that specifies: “Help Everyone Feel Safe and Secure.” Steering Committee Member Bonnie Busenberg would be interviewing you and a Claremont resident on the topic (we may choose one from North Claremont and one from South) separately to get perspectives on the YMP and how it might be used to shape services/programs and policy. The interview will be incorporated into the 7th Goal of the Plan that ensures everyone’s feeling of safety.

I would like to share with you that a desire for more officers, improvement of police and community relations along with an unsafe feeling are important themes coming out of the Youth and Family forums equally—specifically among South Claremont residents. Your collective insights on community policing will help provide important input. Ms. Busenberg will put forward the following questions for your consideration, should you agree to the interview, but please feel free to add additional insights you regard as important to the sustainability and implementation of the update:

- Share your insights on the joint partnership (City, School and Community non-profits) and why it is important to Claremont, how might it be improved
- What is your vision for community policing
- Are there targeted priority areas for improving safety in the Community currently underway
- How can residents assist in improving the safety in their neighborhoods
- What efforts are underway to foster positive youth and police relations
- What tactics does Claremont PD use in suppressing gang activity locally given the problems in neighboring communities
- How do you see the YMP being used to guide service delivery within your agency

GOAL EIGHT

Uncommon Good and Parent and Youth

The Youth Master Plan (YMP) Steering Committee has requested to interview you and a resident on Goal 8 of the YMP that specifies: “Help Everyone Feel Safe and Secure.” Steering Committee Member Bonnie Busenberg would be interviewing an advocate for Claremont resident on the topic (you may invite a resident who can speak to this goal to be included in the interview) to get perspectives on the YMP and how it might be used to shape services/programs and policy. The interview will be incorporated into the 7th Goal of the Plan that ensures everyone’s feeling of safety. The Claremont Chief of Police is also being interviewed on this goal separately as information regarding residents and services providers such as yourself is kept confidential in the case study.

Your collective insights on community policing will help provide important input. Ms. Busenberg will put forward the following questions for your consideration, should you agree to the interview, but please feel free to add additional insights you regard as important to the sustainability and implementation of the update:

- Age and general description of family dynamics/non-profit agency services and professional background, how one identifies themselves (ethnicity--person of color or white)
- How long have you resided/provided services in Claremont
- Find out about how the persons life/work experience in Claremont relates to the goal (how long ago did the experience occur, how did it affect the persons life and that of their family)
- What do they believe to be issues/strengths in the community as a result of this experience
- How can quality of life be improved in Claremont
- Share your insights on the joint partnership (City, School and Community non-profits) and why it is important to Claremont, how might it be improved
- How can residents assist in improving the safety in their neighborhoods

